

## What We Do

Our facility is an extension of your veterinarian's practice. All pets are seen for their referred problem only. Wellness veterinary care is not performed.

Upon arrival, the doctor will review your records, take a complete history and perform a detailed examination. These steps become the basis for your pet's diagnostic work-up and treatment.

Our dedicated staff of doctors and veterinary technicians work around the clock monitoring, treating, and caring for your pet.

Communication at our hospital is ongoing, with daily updates to the pet owner and referring veterinarian.

Upon discharge, a detailed synopsis of every case is sent to your veterinarian, along with a copy of your pet's discharge instructions, laboratory work and radiographs.

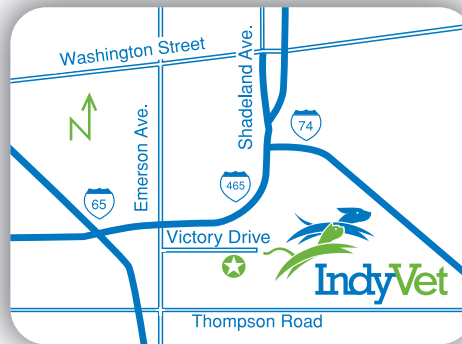
The information we provide you and your veterinarian will ensure the best possible care after your pet goes home.



## Commitment To Care

Upon arrival, each patient's history is reviewed by a doctor prior to performing a detailed examination. Each doctor can immediately collaborate with any of the other specialists, in order to provide the best care possible within the financial means of the client, while treating each client with kindness, sensitivity and empathy. We understand that this can be an anxious time for clients and we aim to make each visit as calm and efficient as possible.

IndyVet is an American Animal Hospital Association accredited hospital. AAHA is the only organization that inspects and accredits veterinary practices in North America. Every three years, AAHA evaluates approximately 900 standards of veterinary excellence in order to remain accredited. Less than 15% of veterinary practices in the United States hold the "AAHA accredited" designation.



Exit I-465 & Emerson • Turn East at Steak 'n Shake



Emergency & Specialty Hospital  
Where care comes first.

5425 Victory Drive  
Indianapolis, Indiana 46203

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Emergency & Specialty Hospital  
Where care comes first.

Where Care Comes First.

## Ophthalmology



IndyVet.com

# Ophthalmology



Heidi Klein,  
DVM, MS, DACVO

## Education

Purdue University,  
MS Veterinary Clinical Sciences – 2010  
North Carolina State, DVM – 2006

## Internship

Purdue University – 2006 – 2007

## Ophthalmology Residency:

Purdue University 2007 – 2010

## Specialty Board Certification

ACVO – Diplomate, American College of  
Veterinary Ophthalmologists – 2011

## Professional Affiliations

AVMA, IVMA, CIVMA, AAHA

[eyes@IndyVet.com](mailto:eyes@IndyVet.com)

## Examination

IndyVet provides examinations on dogs, cats, and exotic species using slit-lamp biomicroscopy, direct and indirect ophthalmoscopy, Schirmer tear testing, topical fluorescein staining, tonometry, ocular ultrasonography, electroretinography, and CT. Usually the entire exam is completed in the exam room with the client present.

Initial evaluations will require 30 to 90 minutes depending on the presenting complaint.

## How to make an appointment with the Ophthalmologist?

Please call 317-782-4484 or email [referralcoordinator@IndyVet.com](mailto:referralcoordinator@IndyVet.com) to make an appointment. Although emergency exams can be accommodated, most examinations are by scheduled appointment. It is helpful to have the client bring all medications the patient is currently being treated with to the appointment. A summary record of the pet's previous care can be emailed or faxed to IndyVet prior to the appointment. Clients are asked to fill out a questionnaire about the current eye problem upon arrival.

## Surgery

IndyVet performs a wide variety of ocular surgical procedures:

- Burr keratectomy for indolent corneal ulcers
- Cataract surgery with prosthetic lens replacement
- Eyelid surgeries to correct abnormal position of eyelids (entropion and ectropion)
- Cryotherapy for distichiasis (abnormal eyelid hairs) and eyelid tumors
- Treatment of ectopic cilia using electrocautery and cryotherapy
- Diode laser treatment of epibulbar melanomas
- Prophylactic and therapeutic diode laser retinopexy
- Transscleral cyclophotocoagulation for glaucoma
- Enucleation (eye removal) for intraocular tumors, end stage glaucoma and globe rupture
- Evisceration and prosthesis for end stage glaucoma
- Parotid duct transposition for dry eye
- Ciliary body ablation for glaucoma
- Surgical correction of 3rd eyelid gland prolapse
- Corneal surgeries for deep corneal ulcers, sequestrums, or non-healing ulcers

## Caring and Professional Staff

The IndyVet staff serves its clientele by providing whatever is needed to aid, assist and comfort the patient, their family and referring veterinarians.

Members of our ER team are here 24/7 to ensure the best possible care day or night. They are trained to address untimely or unexpected medical or surgical circumstances and provide exceptional client service in addition to their outstanding patient care. Our nurses attend continuing education lectures and hands on training year-round to maintain their top-notch skills.

## 24-Hour Scheduling

Clients are seen by scheduled appointments. If your veterinarian would like to refer you the same day, or after hours, our facility can accommodate you.

If a specialist is not immediately available, the emergency doctor on duty will examine your pet and immediately contact the specialist for a consultation regarding your pet's condition. Patients are transferred to the specialist's care as soon as practical.

Many times animals need to be sedated for radiographs or tests. We ask that you not feed your pet within 12 hours of scheduled appointments.

In order to hasten a diagnosis, please bring any laboratory results or radiographs your referring veterinarian may have taken.

## Estimates & Fees

All clients are given an itemized care plan upon examination detailing the initial 24 to 48 hours of hospitalization. A deposit is due upon admission.

Clients are informed daily of their fees by a doctor or a technician. Balances are paid upon discharge unless prior arrangements have been made.

You may make payments by Cash, Check, Mastercard, Visa, American Express, Discover, or Care Credit.

Suture removal after surgical procedures is performed at no charge.

